

Report of the Head of Adult Social Care Commissioning

Report to the Interim Director of Adult Social Services

Date: December 11th 2014

Subject: To seek approval from the Interim Director of Adult Social Services to utilise the second of two 12 month extension periods of the existing 3+1+1 year contract with BID (Birmingham Institute for the Deaf) in accordance with Contracts Procedure Rules (CPRs) 21.1 and 21.2.

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input checked="" type="checkbox"/> Yes
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input checked="" type="checkbox"/> No

Summary of main issues

1. BID is a UK registered charity working with deaf, deafened, hard of hearing and physical and sensory disabled people, across the UK. BID is one of the largest charities in the UK providing confidential support and enablement for Deaf and Sensory Impaired people.
2. BID was awarded a three year contract plus two 12 month extensions on June 13th 2011, following a procurement exercise. The initial three years of the contract ended on 31st March 2014
3. The current value of the contract is £610,000. Leeds City Council's contract for BID is funded between Adult Social Care (ASC) (£600,000) and Children's and Young People's Services (CYPS) (£10,000). ASC would like to utilise CPRs 21.1 and 21.2 to extend BID's contract utilising the second of two twelve month extensions.
4. The first extension was evoked in 2014/15 and this report seeks approval from the Interim Director of Adult Social Services to utilise the second of two 12 month extension period of the existing 3+1+1 year contract with BID in accordance with Contract Procedure Rules (CPRs) 21.1 and 21.2.

Recommendations

5. The Interim Director of Adult Social Services is recommended to extend the contract for BID utilising the second of two 12 month extensions starting from April 1st 2015 to 31st March 2016 in accordance with CPR 21.1 and 21.2.
6. The Commissioning Manager, Adult Social Care, will implement this decision directly after it has been taken, subject to the necessary clearance process being completed, by issuing the relevant contract extension documentation to the provider.

1 Purpose of this report

- 1.1 The purpose of this report is to seek approval from the Interim Director of Adult Social Services to utilise the second of two 12 month extension period of the existing 3+1+1 year contract. BID's current contract will expire 31st March 2015.

2 Background information

- 2.2 Services for Sensory impairments were previously contracted to Leeds Society for Deaf and Blind People (LSDBP) who provided services for people who were Blind, Partially Sighted or had Dual Sensory Loss, at Shire View in Headingley and its city centre base at Centenary House.
- 2.3 ASC placed the Deaf and Hearing Impairment contract out to tender in June 2010 which was awarded to BID in January 2011. BID's Leeds based service Deaf Across Leeds Enablement Service (DALES) commenced on 13th June 2011.
- 2.4 DALES include a specialist social work team; an assistive technology/equipment service for adults and young people under the age of eighteen; deaf awareness training; employment information and guidance; 'drop In' facilities; Independent living for deaf/hearing impaired people with learning disabilities and a service for young people in transition from Leeds City Council (CYPS).

3 Main issues

- 3.1 DALES continues to support some of the city's most vulnerable people in providing a vital link in addressing the social, emotional and independent living needs of people who are deaf, hard of hearing and have acquired dual sensory loss.
- 3.2 During 2013/14, DALES recorded 1102 new customers. The majority of which, (689 adults and 42 children) accessed the Technical Service which provides a comprehensive domiciliary equipment service to all deaf and hearing impaired adults and children living in the Metropolitan area of Leeds.
- 3.3 DALES's social work team supported 38 new clients over the last twelve months and evidenced an increase in the number and complexity of joint social work cases requiring both ASC and DALES intervention.
- 3.4 The Enablement Team supported over 375 individuals with queries around employment, housing, welfare benefits and generic independent living issues.

- 3.5 DALES facilitates a number of social groups at their primary base at Shine Business Centre in Leeds 8 and their new city centre base at Fairfax House. Currently, a Learning Disability Communication Group, two Lip Reading Groups and a Deaf Mental Health support group utilises both venues on a weekly and fortnightly basis.
- 3.6 During 2013/14, monitoring data evidenced 19% of DALES customers (for whom data was collected) were from Black or Minority Ethnic communities; 54% were aged in excess of 65 years, and 3% of customers were under the age of eighteen.

4 Corporate Considerations

4.1 Consultation and Engagement

- 4.1.1 DALES consults bi monthly with Leeds Deaf Forum, an independent stakeholder group based at Leeds Involving People (LIP).
- 4.1.2 Customers are encouraged to complete a Compliments, Comments and Complaints questionnaire form each time they present at the service. The outcomes of this information is shared with staff members and used to improve standards in service delivery and this information is shared with ASC and CYPs contract officers at quarterly monitoring meetings.
- 4.1.3 The Deputy Director of Children's services has been consulted on this decision. The Executive Member for Adult Social Care has been consulted on this decision on December 4th 2014.

4.2 Equality and Diversity / Cohesion and Integration

- 4.2.1 An Equality, Diversity and Cohesion Impact screening has been undertaken and is attached as Appendix 1. If the contract is extended an Equality, Diversity, Cohesion and Integration Impact Assessment will be undertaken which will assist in future decision making about this service.

4.3 Council policies and City Priorities

- 4.3.1 DALES contributes to the Leeds Joint Health and Wellbeing Strategy 2013-2015 priority of increasing the number of people that have more choice and control over their health and social care services.
- 4.3.2 DALES also contributes to Better Lives through housing care and support by enhancing the quality of life for people with care and support needs.

4.4 Resources and Value for Money

- 4.4.1 The funding for these services is currently in the revenue budget of the Council for 2015/16.
- 4.4.2 The value of the 2015/16 twelve month contract extension for DALES from ASC has been reduced by 10% to £560,000. The service will continue to ensure the reduction in funding has a minimal impact on the level of service delivery. CYPs have agreed that the existing funding for this service will continue at the current

level for 2015-2016. The total value of the twelve month contract for DALES during 2015/16 is £560,000.

- 4.4.3 The current contract provider has trebled the number of customers accessing its service for less than half of the value of the previous contract.

4.5 Legal Implications, Access to Information and Call In

- 4.5.1 This decision has been placed on the list of forthcoming key decisions and is subject to call-in. The report does not contain any exempt or confidential information.
- 4.5.2 CPRs 21.1 and 21.2 permit the extension of a contract where it is in accordance with the contract terms, is made before the expiry date of the contract and will deliver Best Value.

4.6 Risk Management

- 4.6.1 No risks to the Council are anticipated in the extension of this contract

5. Conclusions

- 5.1 The approval of the extension will enable commissioners to undertake an Equality Impact Assessment, a Market Sounding Exercise and/or additional procurement exercise with the intension to award a single contract to provide services for people with Hearing impairment commencing April 1st 2016.

6. Recommendations

- 6.1 The Interim Director of Adult Social Services is recommended to extend the contract with BID utilising the second of two 12 month extensions starting from April 1st 2015 to 31st March 2016, in accordance with CPRs 21.1 and 21.2.
- 6.2 The Commissioning Manager, Adult Social Care, will implement this decision directly after it has been taken, subject to the necessary clearance process being completed by issuing the relevant contract extension documentation to the provider.

7. Background documents¹

- 7.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.